

Consumer Attorneys Accessibility Conformance Report WCAG Edition 2.1

(Based on VPAT® Version 2.4)

Name of Product/Version: [Consumer Attorneys](#)

Report Date: 10/11/2022

Product Description:

Consumer Attorneys LLP is a law firm website which helps customers find solutions for the most difficult finance problems.

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Evaluation Methods Used:

The Consumer Attorneys was evaluated using Chrome on a Windows 10 desktop computer. Assistive technologies used in this evaluation included NVDA (screen reader) as well as exclusive use of the keyboard to navigate and operate the site content and functionality.

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, the criteria are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	The site provides sufficient text alternatives for most instances of non-text content. Exceptions include: <ul style="list-style-type: none">• The alt attribute for some decorative images and icons is not provided and has role attribute “presentation”.• Some decorative icons are hidden and not perceives by the screen reader.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	The website does not contain audio-only or video-only content. All video content is accompanied by audio tracks.
1.2.2 Captions (Prerecorded) (Level A)	Does Not Support	The videos contained on the website do not have captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	The site does not contain prerecorded video content that would require audio description or a media alternative.
1.3.1 Info and Relationships (Level A)	Supports	Information, structure, and relationships conveyed through presentation on the website can be programmatically determined in text.
1.3.2 Meaningful Sequence (Level A)	Supports	The site content is presented in a meaningful sequence.

<u>1.3.3 Sensory Characteristics</u> (Level A)	Supports	Instructions do not rely solely on sensory characteristics.
<u>1.4.1 Use of Color</u> (Level A)	Supports	Site content and functionality does not convey information through color alone.
<u>1.4.2 Audio Control</u> (Level A)	Not Applicable	The site does not contain audio that plays automatically.
<u>2.1.1 Keyboard</u> (Level A)	Supports	Most site functionality can be accessed and operated using a keyboard.
<u>2.1.2 No Keyboard Trap</u> (Level A)	Supports	The site does not include keyboard traps.
<u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only)	Not Applicable	The site does not provide character key shortcuts.
<u>2.2.1 Timing Adjustable</u> (Level A)	Not Applicable	The site does not include time limits.
<u>2.2.2 Pause, Stop, Hide</u> (Level A)	Not Applicable	The site does not include elements that move, blink, scroll, or auto-update.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A)	Not Applicable	The site does not contain flashing content.
<u>2.4.1 Bypass Blocks</u> (Level A)	Supports	<ul style="list-style-type: none"> • A link to skip the page header to go to the main content is provided as the first element in the focus order. • Before each repetitive block of content (carousel region) there is a “skip section” link.
<u>2.4.2 Page Titled</u> (Level A)	Support	Each page of the website has its unique page title.

<u>2.4.3 Focus Order</u> (Level A)	Supports	The site's components receive focus in a meaningful order.
<u>2.4.4 Link Purpose (In Context)</u> (Level A)	Supports	The purpose of each link in the site can be determined from the link text alone or from the programmatic context of the link.
<u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)	Supports	The site does not rely on multipoint or path-based gestures.
<u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only)	Supports	The site functions that use a single pointer are completed when the user releases the pointer.
<u>2.5.3 Label in Name</u> (Level A 2.1 only)	Supports	The accessible name of each user interface component that includes a visible text label corresponds to that label text.
<u>2.5.4 Motion Actuation</u> (Level A 2.1 only)	Not Applicable	The site does not have functionality operated by device motion or user motion.
<u>3.1.1 Language of Page</u> (Level A)	Not Applicable	The website does not contain individual words or sentences which would be marked as another language than the web page's default language.
<u>3.2.1 On Focus</u> (Level A)	Supports	The website's components do not initiate a change of context when focused.
<u>3.2.2 On Input</u> (Level A)	Supports	Changes of context do not occur automatically on user input.
<u>3.3.1 Error Identification</u> (Level A)	Supports	Where errors are automatically detected, the error is identified, and an error message is provided as text.

3.3.2 Labels or Instructions (Level A)	Supports	A label is provided for each of the website's input fields.
4.1.1 Parsing (Level A)	Partially Supports	The website's page uses semantically correct markup for all interface elements; has complete start and end tags; and has tags with unique ID values. However, several HTML tags are not properly nested.
4.1.2 Name, Role, Value (Level A)	Supports	Most user interface components in the site provide programmatic name, role, and/or state information.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	The site does not contain live synchronized media.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	The site does not contain prerecorded video content that would require audio description.
1.3.4 Orientation (Level AA 2.1 only)	Supports	The content of the site does not restrict its view and operation to a single display orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	The purpose of each input field collecting information about the user can be programmatically determined. The content is implemented using technologies with support for identifying the expected meaning for form input data.

<p>1.4.3 Contrast (Minimum) (Level AA)</p>	<p>Partially Supports</p>	<p>Most text in the site meets minimum contrast requirements. Exceptions include:</p> <ul style="list-style-type: none"> • Section title “Blog”, “About us”, “Practice areas”. • Navigation element “Free case consultation”.
<p>1.4.4 Resize text (Level AA)</p>	<p>Supports</p>	<p>Most site content and user interfaces support standard zoom capabilities built into modern web browsers and operating systems.</p>
<p>1.4.5 Images of Text (Level AA)</p>	<p>Supports</p>	<p>The site uses text instead of images of text.</p>
<p>1.4.10 Reflow (Level AA 2.1 only)</p>	<p>Supports</p>	<p>Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for:</p> <ul style="list-style-type: none"> • Vertical scrolling content at a width equivalent to 320 CSS pixels; • Horizontal scrolling content at a height equivalent to 256 CSS pixels.
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p>	<p>Partially Supports</p>	<p>Most meaningful non-text content elements in the site have sufficient contrast. Exceptions include:</p> <ul style="list-style-type: none"> • Graphical Objects: Parts of graphics required to understand the content, except when a particular presentation of graphics is essential to the information being conveyed.
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p>	<p>Supports</p>	<p>The spacing between letters, words, lines of text and/or paragraphs does not result in loss of content or functionality.</p>

<p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only)</p>	<p>Partially Supports</p>	<p>The additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid. The visual presentation of the additional content is controlled by the user agent and is not modified by the author.</p>
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p>	<p>Supports</p>	<p>More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.</p>
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p>	<p>Supports</p>	<p>Most headings and labels on the website are descriptive.</p>
<p><u>2.4.7 Focus Visible</u> (Level AA)</p>	<p>Supports</p>	<p>All focusable elements on the website have a visible keyboard focus indicator.</p>
<p><u>3.1.2 Language of Parts</u> (Level AA)</p>	<p>Supports</p>	<p>Within the site's webpage, the language of each portion of the page is programmatically determinable.</p>
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p>	<p>Supports</p>	<p>The site provides consistent and repeatable navigation.</p>
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p>	<p>Supports</p>	<p>Components that have the same functionality within the site are identified consistently.</p>
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p>	<p>Supports</p>	<p>When an error is automatically detected within a data entry form in the site, the resulting error message provides suggestions for correction.</p>

<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)	Not Applicable	No forms within the site submit actions that cause legal commitments or financial transactions to occur, nor do any forms submit actions that modify or delete user-controllable data in data storage systems.
<u>4.1.3 Status Messages</u> (Level AA 2.1 only)	Supports	In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus.

Table 3: Success Criteria, Level AAA

Notes: Not applicable. The Consumer Attorneys website was not evaluated for WCAG 2.1 Level AAA conformance.

Legal Disclaimer (Consumer Attorneys)

Consumer Attorneys, LLP. As of the date of its publication indicated in the information table at the beginning of this Conformance Report, this Conformance Report represents the current view of Consumer Attorneys regarding information about the subject Consumer Attorneys product as outlined in the ITI’s “VPAT® 2.4 Revised Section 508”. Consumer Attorneys cannot guarantee that any information in this Conformance Report will remain accurate after such date of publication, but Consumer Attorneys works continuously to monitor the accessibility of its products and provide updates from time to time. Any modification or customization to the subject product may render some or all of this Conformance Report to become inapplicable. This Conformance Report is provided “as is” and for informational purposes only.